

PRIVACY INFORMATION (user) for My TravelCare project

Pursuant to art. 13 of (EU) REGULATION 2016/679 (General Data Protection Regulation) ASST Bergamo Est guarantees that personal data's processing provided by the interested party, or acquired through medical certifications during check-ups or visits or from other sources is carried out in compliance with fundamental rights and freedoms, as well as the dignity of the Data Subject, with particular reference to confidentiality, personal identity and the right to protection of personal data, according to current legislation.

We inform you that:

- The Data Controller is ASST Bergamo Est (*art. 24 Reg. 679/2016*)
- **The Data Protection Officer (DPO)** (*Article 13.1.b Reg. 679/2016*) identified by the Entity is the following subject: LTA Srl - VAT no.14243311009 - Via della Conciliazione 10 - CAP 00193 – Rome City – DPO Name: Dr. Luigi Recupero
 who can be contacted at the email address privacy@pec.asst-bergamoest.it

We communicate that the user privacy information published on the company website is integrated as follows:

1) Purpose of personal data processing (Art. 13.1.c Regulation 679/2016/EU).

Data collected as part of My TravelCare project may be used, previously anonymised, for statistical purposes and for the evaluation of services provided.

Data collected may be processed for scientific research purposes, exclusively on the condition that such processing has been previously authorised by the Guarantor Authority for the protection of personal data pursuant to accordance with art. 110 of Legislative Decree 196/2003.

2) Methods of personal data processing

The MyTravelCare service may also be used for the better management of Emergency Department activities relating to minor codes (white/green) and in particular to facilitate the interaction of patients with healthcare personnel.

Through two different access methods, the totem installed at the Data Controller's Premises as well as through the mobile application that can be installed on the user's device, data and information can be entered which will then be necessary for healthcare personnel to manage the requested service.

In this regard, please note that Data Controller's servers reside in their own specific tenant within the datacentre of ARIA S.p.A. (Regional Company for Innovation and Purchasing), appointed as the Data Processor pursuant to art. 28 of EU Regulation 2016/679, specifying that:

Personal data entered in the totem/mobile application are stored only within the ASST Bergamo Est's servers, located in the ARIA datacentre;

The use of the Mobile application does not involve the storage of the user's IP address by the Data Controller;

The personal data entered in the totem/mobile application do not reside on the interested party's device, as the mobile application only allows data entry and storage on the ASST Bergamo Est servers;

No transmission of personal data occurs between the mobile application and the totem, as the data previously entered through the mobile application (stored and archived on Data Controller's server), are made available on the totem directly from the company servers for integration/confirmation, following patient code's release to the ER triage and the sending of a confirmation OTP to the Data Subject.

For any further information relating to MyTravelCare service, the Data Subject may contact the Data Controller at the addresses indicated in this statement, as well as request support from the staff employed at the Emergency Room.

It remains confirmed what is reported in the user information of ASST Bergamo Est published on the website company, of which this represents an integration.

This information is published on the company website.